

Covid- 19 Response

03/26/2020

Dear Valued Cornwall Plumbing & Heating customers and business partners:

Like all companies, CP&H is taking significant steps to respond to the COVID-19 outbreak.

Our priorities are the safety of our customers, employees, our employee's family's and prevention of the spread of the virus all while continuing to support our customers and commitments during this period.

With health and safety in mind, CP&H has implemented many of the same policies we are seeing across the Country. We have reduced our non emergency work load, limited interaction in the workplace, and implemented robust social distancing and sanitation practices throughout.

CP&H would like all of our customers to know that we are still providing emergency service for anyone in need. If you are in need of our services, our office will be available to take your call 24/7. We have always been committed to upholding the health and sanitation of the community and that commitment will not waiver.

Today's environment is certainly uncharted territory for all of us. We believe we are taking the steps needed to minimize impacts on our customers while meeting the challenges we are all facing to flatten the curve on this virus.

We will keep you posted with any updates as the coming weeks unfold. The entire CP&H team is focused on safety and customer care during these very challenging times. We appreciate your continued support and understanding.

Stay Safe,

CP&H Team