

December 20<sup>th</sup>, 2018

Over the past 18 years Tek-CAD LLC has grown from a small computer and network repair company, into a full Managed Services Provider. We now fully manage all IT infrastructure for a large number of clients on a proactive basis. Through this transition, growth was inevitable, and this letter is to officially announce that Tek-CAD is ready to take the next step as a company.

On January 1, 2019 Tek-CAD, LLC will be merging with RC Computers, LLC located in Sewell, NJ. RC Computers has been providing IT and MSP services in the region for over 30 years. On January 1, 2019 both companies will become, **E3 IT Services, LLC**, and will continue to offer the best in class IT services. Our Barrington office will remain in place and we will now have a second office located in Sewell, NJ. Our new web site which will be launching in January will be [www.E3ITServices.com](http://www.E3ITServices.com).

We are still the same people you have always worked with, but you will see some new faces as we grow! Some of you may already know Randy Carbone (owner of RC Computers) from past IT projects at your company. Tek-CAD and RC Computers have been collaborating on various projects over the past 18 years. We are taking the next step to unify our service offerings as well as expand into complementary areas like Voice-Over-IP telephony solutions.

We will be implementing a few changes and will keep you updated accordingly. A new phone system, new ticketing platform with client portal are just a few of the improvements we are making to expedite IT services to our customers.

We promise to continue to be your **Expert Consultant**, **Efficient Implementor** and provide **Exceptional Performance!** Thank you for your loyal support over the years and moving with us into our next chapter as we continue to grow!

Best Regards,

Ron Oppermann & Randy Carbone

