



Property Claims 101: Tips and Insights on the Claims Process

Presented by Greg Patterson and Matt Beaver,
Great American Insurance Group

Wednesday, Aug. 7
1:15 - 2 PM

While almost everyone has insurance, many do not know what to do when they experience a loss or what information they may need to provide. This session is intended to provide basic information about the claims process, parties involved in the process and tips on what the insured can do to assist. The following will be discussed in this session:

- An overview of the claims process
- Identify various parties that are involved
- Explain what information the insurance company may request and why
- What the insured can do to assist in the claims process

Greg Patterson, CPCU, ARM, AMIM, AIC, is a Senior Claims Manager for the Property and Inland Marine Division of Great American Insurance. His knowledge of claims consists mostly of first-party Builder's Risk, Commercial Property, Construction Equipment, Motor Truck Cargo, Trucking Physical Damage, and a host of other Inland Marine coverages. Greg has held various claims positions throughout his 20 years of claims experience.

Matt Beaver, AIC, AIC-M, AMIM, AINS, PTC 1, PTC 2, PTC 3, is a Claims Manager for the Property and Inland Marine Division of Great American Insurance. Matt has over 15 years of adjustment experience and he has held various positions from entry-level claims representative to his current management position. He has a wealth of knowledge on Builder's Risk, Commercial Property, Contractor's Equipment and other Inland Marine coverage forms. Matt also received a Property & Liability Resource Bureau (PLRB) award for Outstanding Claims Professional of 2018.

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