



DEMO SESSIONS

WEDNESDAY, AUG. 8

3:30 - 4:15 p.m.

The Customer Experience: Delivering the Best Through Homeowner Expectations and Warranties

Presented by 2-10 Home Buyers Warranty

Learn key essentials needed to set homeowner expectations through documentation. Review the top reported one year workmanship warranty defects. Discuss Implied vs third party Structural Warranties. At the end of the presentation builders will have a better understanding of how to set clear homeowner expectations, be aware of common warranty challenges and know the differences between implied and third party warranties.