



Lifetime Warranty

Concept 32 / Closet & Storage Concepts warrants all material and workmanship in connection with the Closet & Storage Concepts systems and Concept 32 custom cabinetry that are manufactured, delivered and installed by our employees.

Concept 32 "C32" / Closet & Storage Concepts "CSC" will elect at its discretion to either repair or replace the defective material or component, free of charge. This warranty covers only parts and materials of the products supplied by C32 / CSC. Not covered under this warranty are (non C32 /CSC) counter tops, appliances, plumbing fixtures, etc. or the costs, including labor, to remove and reinstall materials and related components such as fittings, appliances, etc.

This warranty shall become void if:

- The customer does not pay all agreed upon compensation upon completion of the work
- The product is used by the customer other than for its reason/intended usage
- The product is moved and is not reinstalled by Closet and Storage Concepts.

Furthermore, this warranty will not apply to cabinets damaged by misuse, neglect, abuse, acts of Mother Nature, exposure to moisture, or exposure to extreme temperatures.

Natural woods may vary in color, characteristics and exhibit subtle changes as they age. For example, white painted face frames may eventually have visible cracking around the joint area, veins in wood may vary in color, and cabinet colors may darken or lighten over time. Sunlight, smoke, household cleaners and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty.

Concept 32 / Closet & Storage Concepts reserves the right to alter design, specifications and material without obligation to make similar changes to products previously manufactured.

The repair(s) or replacements(s) are contingent upon the current product offerings of styles and construction options within the C32 / CSC products at the time of the warranty claim. If a warranty claim is filed after a C32 / CSC product becomes obsolete, Concept 32 / Closet & Storage Concepts reserves the right to honor the warranty in one of the following fashions:

1. To replace the affected component with a new component of the same style.
2. To replace the affected component and any other component(s) in the residential application to achieve a uniform appearance with a similar and comparable product style of the originally purchased style.

If components are replaced, C32 / CSC cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the components in the residential application. This is due to the changes that occur during the woods natural aging process, affecting its color and grain.

Concept 32 / Closet and Storage Concepts has a No Cost Lifetime Reconfigura-

Concept 32 / Closet and Storage Concepts guarantees and offers to reconfigure customers installed closets and all storage spaces without cost of design consultation or installation during the lifetime of their home. This guarantees the following:

- The customer complies with the lifetime materials and workmanship product warranty
- Any additional materials or accessories required as part of the any new reconfiguration shall be billed to customer at C32 / CSC cost
- No limitations as to the number of reconfigurations

Reconfiguration does not mean a relocation of a system (including: moving it to a different space)

No other warranty expressed or implied, is made with respect to the goods covered by these terms and conditions.

Date: _____

Authorized Signature: _____

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