

October 21, 2008

Maggie and Ed Perks
227 West Bellevue Avenue
San Mateo, CA 94402

Dear Future Custom Home Builders Client,

Aside from the anticipation of completion, there is not much joy when you are in the middle of a major home remodel. Unless that is, your contractor is Rolando Flores. Rolando takes tremendous pride in his work and is such a pleasure to be around, that you can't help but miss him when the project finally ends.

Rolando has an eye for perfection and an intolerance for imperfection that is unmatched by any other contractor we have worked with, heard of, or even imagined. His crew carries out his demands for meticulousness, and he has trained them to be diligent and ultra cautious. If something is done incorrectly, Rolando is quick to recognize it and make it right.

Ours was not an easy project—a 103-year-old Victorian to which changes had previously been made that were quite sub par and inconsistent. Hidden problems were discovered and dealt with fairly and honestly, all in a demanding timeframe. We would recommend Rolando over and over again with confidence and pride. Anyone lucky enough to work with Rolando Flores sees the art form that general contracting can and should be.

Sincerely,



Maggie Perks



Ed Perks