



KNOXVILLE POLICE DEPARTMENT
THE CITY OF KNOXVILLE, TENNESSEE



MAYOR MADELINE ROGERO

CHIEF DAVID B. RAUSCH

May 11, 2012

Mr. Dave Gorden
1444 Waynesboro Lane
Knoxville, Tennessee 37923

Dave,

I want to take this opportunity to thank you for the excellent leadership program that you provided to my staff. The purpose of our Leadership Luncheons is to provide varied and different perspectives in the field of leadership. The knowledge and vast experience that you shared with us, was invaluable. Your ability to relate the challenges of leadership with personal stories certainly brings the lessons to life and provides practical application for what can sometimes be complicated theory. I especially enjoyed the service related information, as we are certainly in a service industry in policing. I have heard nothing but rave reviews from my staff about the lessons that you imparted on us. The handout you provided on *The Basic Habit Patterns of a Winner* sits on my desk as a daily reminder to help me keep focused on doing the right thing every day.

Thank you again for sharing with us and enlightening the leadership within the Knoxville Police Department.

Sincerely,

David B. Rausch
Chief of Police