

## **GREATER ST. LOUIS CONSTRUCTION LABORERS' WELFARE FUND**

### **PLAN DOCUMENT AND SUMMARY PLAN DESCRIPTION**

#### **BOOKLET INSERT**

#### **BENEFIT ADMINISTRATORS AND NETWORKS**

**JULY 1, 2021 (UPDATED 12/1/2025)**

This Insert provides you with the name and contact information for each of the benefit administrators referenced in your Summary Plan Description (SPD) Booklet. This Insert contains current information as of the date above. The Plan currently has contracted with each of these organizations to provide the various services described in your SPD. In the event that any of the information within this Insert changes, you will be provided with an updated Insert.

This Insert is intended to be used in conjunction with your current SPD. Please refer to the SPD for descriptions of the benefits that you may obtain through these organizations. This Insert does not confer any benefits, and none of the organizations listed below are financially responsible for benefits under the Plan. Please keep this Insert with your SPD Booklet.

#### **Medical Network, Managed Care, Behavioral/Mental Health Administrator**

The Plan has entered into an agreement with the Medical Network, Managed Care, Behavioral/Mental Health Administrator that permits Covered Individuals to have access to one network of health and behavioral care providers. Further, the Medical Network, Managed Care, Behavioral/Mental Health Administrator provides prior authorization, case management services, telemedicine (general medicine only) and certain appeals for medical and behavioral care benefits. The Medical Network, Managed Care, Behavioral/Mental Health Administrator for all Covered Individuals and their dependents are:

Aetna  
P.O. Box 981106  
El Paso, TX 79998-1106  
Website: [www.aetna.com](http://www.aetna.com)

For prior authorization services, Network Provider referrals (including confirmation regarding whether a provider is a Network Provider), and recommendations related to Mental Health and Substance Use Disorder treatment services, contact Aetna at:

Prior Authorization Department  
Toll Free: (888) 632-3862

Pursuant to the Plan's agreement with Aetna, Covered Individuals have access to the following medical and behavioral care benefit levels or tiers:

<b>BENEFIT LEVEL</b>	<b>TIER NAME</b>
Tier 1 – Network – providers that are part of the Aetna network.	Aetna Choice POS II Missouri Preferred
Tier 2 – Out-of-Network – providers that are not part of the Aetna network.	Out-of-Network

Further information about the use of these tiers, and the benefits available, is included in your SPD.

#### **Telemedicine Administrator:**

CVS Health Virtual Care  
Toll Free: (866) 211-5678  
Website: [www.CVS.com/virtual-care](http://www.CVS.com/virtual-care)

### **Prescription Benefits Administrator**

The Plan has entered into a pharmacy benefit management agreement with the Prescription Benefits Administrator through which Covered Individuals have access to a network of pharmacies. Further, the Prescription Benefits Administrator administers claims and appeals for prescription drug benefits. The Prescription Benefits Administrator is:

OptumRx  
1600 McConnor Parkway  
Schaumburg, IL 60173-6801  
Toll Free: (855) 577-6319  
Website: [www.optumrx.com](http://www.optumrx.com)

### **Prescription Mail Order Pharmacy**

The Plan has entered into an agreement with the Prescription Mail Order Pharmacy to provide prescription mail order pharmacy services to Covered Individuals. The Prescription Mail Order Pharmacy is:

OptumRx  
P.O. Box 2975  
Shawnee Mission, KS 66201-1375  
Toll Free: (800) 797-9791  
Website: [www.optumrx.com](http://www.optumrx.com)

### **Prescription Specialty Pharmacy**

The Plan has entered into an agreement with the Prescription Specialty Pharmacy to provide specialty pharmacy services to Covered Individuals. The Prescription Specialty Pharmacy is:

Optum Specialty Pharmacy  
1050 Patrol Road  
Jeffersonville, IN 47130  
Toll Free: (855) 427-4682  
Website: [specialty.optumrx.com](http://specialty.optumrx.com)

### **MAP Administrator**

The Plan has entered into an agreement with the Member Assistance Program (MAP) Administrator, Resources for Living, that provides Covered Individuals with employee assistance program benefits through the MAP, including limited counseling benefits. The MAP Administrator is listed below:

Resources for Living  
Toll Free: (888) 238-6232  
MAP website: [www.resourcesforliving.com](http://www.resourcesforliving.com)  
Username: LABORERS Access Code: MAP

### **Dental Benefits Administrator**

The Plan has entered into an agreement with the Dental Benefits Administrator to provide Covered Individuals with access to a network of dentists and to administer claims for dental benefits. The Dental Benefits Administrator is:

Delta Dental Plan of Missouri  
12399 Gravois Road  
P.O. Box 8690  
St. Louis, MO 63126-0690  
Phone: (314) 656-3001 | Toll Free: (800) 335-8266  
Website: [www.deltadentalmo.com](http://www.deltadentalmo.com)

**Address for submission of dental claim forms:**

Delta Dental Plan of Missouri  
P.O. Box 8690  
St. Louis, MO 63126-0690

**Vision Benefits Administrator**

The Plan has entered into an agreement with the Vision Benefits Administrator to provide Covered Individuals with access to a network of vision care providers and to administer claims for vision benefits. The Vision Benefits Administrator is:

Vision Service Plan, Inc.  
3333 Qualify Drive  
Rancho Cordova, CA 95670  
Toll Free: (800) 877-7195  
Website: [www.vsp.com](http://www.vsp.com)

**Address for submission of claim forms:**

Vision Service Plan, Inc.  
P.O. Box 385018  
Birmingham, AL 35238-5018

**Life Insurance Company**

The Plan has entered into insurance policies with the Life Insurance Company to provide life insurance and accidental death and dismemberment benefits for Active Employees, life insurance benefits for dependents of Active Employees, and life insurance benefits for Retired Members. The Life Insurance Company is:

The Union Labor Life Insurance Company  
Administrative Office  
8403 Colesville Road  
Silver Spring, MD 20910  
Toll Free: (866) 795-0680  
Website: [www.ullico.com](http://www.ullico.com)