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Lisner-Louise-Dickson-Hurt Home Receives Silver National Quality Award

The Lisner-Louise-Dickson-Hurt Home is honored to be recognized as a 2014 recipient of the *Silver Achievement in Quality Award*. This award is one of three distinctions possible through the National Quality Award program presented by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). The program honors facilities across the nation that have demonstrated their commitment to improving quality care for seniors and individuals with disabilities.

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 12,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of elderly and individuals with disabilities who receive long term or post-acute care in member centers each day.

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the *Baldrige Performance Excellence Program*. The program assists providers of long term and post-acute care services in achieving their performance excellence goals. The applicants who receive the *Silver Achievement in Quality Award* provide an extensive assessment of their systematic approaches, performance measures, and sustainable organizational and process results that are linked to the key customer requirements, success factors, and challenges they identified in previously earning the *Bronze Commitment to Quality Award*.

The Home was one of 77 centers throughout the country to receive the Silver-level award this year. The award will be presented to the Home during the AHCA/NCAL 65th Annual Convention and Exposition, October 5-8, 2014 in Washington, D. C.

For further information visit our website at www.lldhhome.org; or contact Debra Lyle at dlyle@lldhhome.org.

