



Party and Event Parameters

1. Time Limit:

- The party room rental is for the designated time slot only. Please be on time to maximize your experience.
- A 30-minute complimentary period is allowed for set-up or cleanup; extended time may incur additional fees.
- A fee of \$50 for will be charged for every half hour over slotted time.

2. Capacity Limit:

- The party room has a maximum capacity of 15 people, including children and adults. Please adhere to this limit for safety and comfort.
- No more than 45 total participants.

3. Supervision:

- Adult supervision is required at all times. Children must be accompanied by an adult while in the party room and playspace.
- No running or rough play is allowed in the party room.

4. Food and Drink:

- Outside food and drinks may be brought into the party room. Please ensure all food is prepared and served in accordance with health and safety guidelines.
- Food and drink remain in the party room and are not allowed throughout the play area.
- No alcohol or glass containers are allowed.
- Please clean up any spills immediately to prevent accidents.

5. Decorations:

- Decorations are allowed, but please do not use items that could damage walls or furniture, such as tape, tacks, or nails.
- No confetti, glitter, or small items that could create a mess.
- All decorations must be removed at the end of the rental period.

6. Noise Level:

- Please be mindful of the noise level. Loud music or disruptive behavior should be kept to a minimum.

7. Cleanliness:

- Please dispose of all trash in the bins provided. Take care to leave the party room tidy.
- Clean up after any activities, especially if they involve food, crafts, or paint.

8. Damage:

- Guests are responsible for any damage caused to the party room or playspace equipment. Fees may be charged for any damage or excessive cleaning required.

9. Safety:

- Please ensure that children are using the equipment safely and according to age recommendations.
- No climbing on or altering play equipment.
- All personal belongings should be kept safely inside the party room or in designated areas.

10. Behavior:

- Inappropriate behavior, including bullying or excessive noise, will not be tolerated and may result in the early termination of the rental.
- Please be respectful of other parties and the staff.

11. Cancellation Policy:

- Cancellations made 2 weeks in advance of your party date will receive a full refund.
- Cancellations within 2 weeks of your party will result in a half refund of your party purchase.

12. Health and Safety:

- All guests should stay home if they are feeling unwell, especially with contagious illnesses.
- Please follow any local health guidelines or facility protocols for COVID-19 or other health concerns.

By setting clear expectations, these rules will help ensure a smooth event for all party guests, while maintaining the safety and cleanliness of the indoor playspace.