



Limited Warranty for Direct Vent Furnace

What is covered?

This Limited Warranty covers any defects in materials or workmanship, subject to the terms stated below. This Limited Warranty extends to the original purchaser and subsequent transferees, but only while the product remains at the site of the original installation. This Limited Warranty only extends through the first installation of the product and terminates if the product is moved or reinstalled at a new location.

How long does warranty coverage last?

Item	Period of Coverage
Heat Exchanger	10 years from date of purchase
All Other Parts	5 years from date of purchase
Reasonable Labor	2 years from date of purchase

What will Rinnai do?

Rinnai will repair or replace the covered product or any part or component that is defective in materials or workmanship as set forth. Rinnai will pay reasonable labor charges associated with the repair or replacement of any such part or component during the terms of the labor warranty period. All repair parts must be genuine Rinnai parts. All repairs or replacements must be performed by a licensed professional that is properly trained, state qualified or licensed to do the type of repair.

Replacement of the product may be authorized by Rinnai only. Rinnai does not authorize any person or company to assume for it any obligation or liability in connection with the replacement of the product. If Rinnai determines that repair of a product is not possible, Rinnai may replace the product with a comparable product at Rinnai’s sole discretion. If a component or product returned to Rinnai is found to be free of defects in material or workmanship, or damaged by improper installation or damaged during return shipping, the warranty claim for product, parts and labor may be denied.

How do I get service?

You must contact a licensed professional for the repair of a product under this Limited Warranty. For the name of a licensed professional please contact your place of purchase, visit the Rinnai website (www.rinnai.us), call Rinnai at 1-800-621-9419 or write to Rinnai at 103 International Drive, Peachtree City, Georgia 30269.

Proof of purchase is required to obtain warranty service. You may show proof of purchase with a dated sales receipt, or by registering within 30 days of purchasing the product. To register your appliance, please visit www.rinnai.us. For those without internet access, please call 1-866-RINNAI1 (745-6241). Receipt of Registration by Rinnai will constitute proof-of-purchase for this product. However, Registration is not necessary in order to validate this Limited Warranty.

What is not covered?

This Limited Warranty does not cover any failures or operating difficulties due to the following:

- accident, abuse, or misuse
- alteration of the product or any component part
- misapplication of the product
- improper installation
 - Product being installed in a corrosive environment
 - Condensate damage
 - Improper venting
 - Incorrect gas type
 - Incorrect gas pressure
- improper conversion (including conversions for inventory adjustment)
- improper maintenance (such as but not limited to vent blockage)
- incorrect sizing
- any other causes not due to defects in materials or workmanship
- problems or damage due to fires, flooding, electrical surges or any Acts of God
- force majeure

This Limited Warranty does not apply to any product whose serial number or manufacture date has been defaced.

Limitation on warranties

No one is authorized to make any other warranties on behalf of Rinnai America Corporation. Except as expressly provided herein, there are no other warranties, expressed or implied, including, but not limited to warranties of merchantability or fitness for a particular purpose, which extend beyond the description of the Limited Warranty herein.

Any implied warranties of merchantability and fitness arising under state law are limited in duration to the period of coverage provided by this Limited Warranty, unless the period provided by state law is less. Some states do not allow limitations on how long an implied Limited Warranty lasts, so the above limitation may not apply to you.

Rinnai shall not be liable for indirect, incidental, special, consequential or other similar damages that may arise, including lost profits, damage to person or property, loss of use, inconvenience, or liability arising from improper installation, service or use. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.