

Copp Roofing & Construction, Inc.

Customer Survey

Thank you for your business. Please take a few minutes to complete and return this survey.

Customer Name Mike Kreeger

Project Address 27893 Crest Estates
Lake Merritt, CA 94533

Phone Number 909-225-6271

We strive to provide UNBELIEVABLE Service! Please, rate our performance.

<i>Customer Service</i>	Poor	Fair	Good	<u>Excellent</u>	Superior
<i>Professionalism</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Communication</i>	Poor	Fair	Good	<u>Excellent</u>	Superior
<i>Project Progress</i>	Poor	Fair	Good	<u>Excellent</u>	Superior
<i>Project Result</i>	Poor	Fair	Good	<u>Excellent</u>	Superior
<i>Overall Performance</i>	Basic	Expected	Desired	<u>Surprising</u>	Unbelievable

Are you completely satisfied? Yes No

Would you recommend Copp Roofing to friends and neighbors? Yes No

Would you be willing to be a reference for Copp Roofing? Yes No
Your name and daytime phone number will be provided to customers who request references.

Please provide authorization to add your recommendation letter to our website. Thank You!

Comments Came in on time & on budget - fair price
good work.

Linda Kreeger

Customer Signature(s) 1-6-19
Date

Mike Kreeger