

Copp Roofing & Construction, Inc.

Customer Survey

Thank you for your business. Please take a few minutes to complete and return this survey.

Customer Name Jannelle Camerella

Project Address 250 Mettry Ln.
Lake Arrowhead, CA 92352

Phone Number 310-651-1850

We strive to provide UNBELIEVABLE Service! Please, rate our performance.

<i>Customer Service</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Professionalism</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Communication</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Project Progress</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Project Result</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Overall Performance</i>	Basic	Expected	Desired	Surprising	<u>Unbelievable</u>

Are you completely satisfied? Yes No

Would you recommend Copp Roofing to friends and neighbors? Yes No

Would you be willing to be a reference for Copp Roofing? Yes No

Your name and daytime phone number will be provided to customers who request references.

Please provide authorization to add your recommendation letter to our website. Thank You!

Comments Thrilled from start to finish. Bruce
and Barbie were great to work with and my
new roof is gorgeous. I literally couldn't be
happier.

Janelle
Customer Signature(s)

4-11-18
Date